**CITEM ADMISSION PROCESS OPERATIONAL WORKFLOW**

STUDENT

STUDENT. ADMISSION

CITEM

ADVERT / WEBSITE

RECRUITMENT/ FACILITATOR

CONSUL-TANT / AGENT

FACULT-Y / STUDEN-T COURSE ACCESS

CITEM ADMIN.

CITEM ACCOU-NTS

DEPT

STUDENT BANK PAYMENT

 2 Direct

 Application 10

 4A

 1 5 6 7 8 9

 Contact Indirect

 Application

 11

 4 B

 3

Agency Commission 15%

 Facilitator’s Commission 10% 4 C

 12