**CITEM ADMISSION PROCESS OPERATIONAL WORKFLOW**

STUDENT

STUDENT. ADMISSION

CITEM

ADVERT / WEBSITE

RECRUITMENT/ FACILITATOR

CONSUL-TANT / AGENT

FACULT-Y / STUDEN-T COURSE ACCESS

CITEM ADMIN.

CITEM ACCOU-NTS

DEPT

STUDENT BANK PAYMENT

2 Direct

Application 10

4A

1 5 6 7 8 9

Contact Indirect

Application

11

4 B

3

Agency Commission 15%

Facilitator’s Commission 10% 4 C

12